

# How Does Your Claim Reporting Process Measure Up?

The claim reporting process is the front line of your operations. Do you have room for improvement?	NetClaim™	Current
■ <b>Scalability</b> – Could you handle it if your volume doubled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Flexible Interview Scripting</b> – Can you easily tailor the interview to consistently capture everything the client needs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Real Time Quality Control</b> – Does the system use integrity checks to ensure needs are met?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Access 24/7/365</b> – Can employees report a claim via the telephone anytime of the day or night?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Data Integration</b> – Does information automatically feed into your claim management system so you never have to re-key information?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Automated Claim Report Distribution</b> – Is distribution automated so new claims are rapidly disseminated to all the appropriate parties?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Automated Escalation</b> – Does your reporting system automatically flag escalations so they don't fall through the cracks?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Reporting Multiple Claims</b> – Does the reporting process pre-fill repetitive information between reports to save time?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
■ <b>Web Access</b> – Can clients enter claims directly into the system, saving time and reducing costs?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

How many boxes were you able to check? NetClaim's advanced technology and 24-hour, state-of-the-art contact center offers a robust, scalable solution to support you as your business grows. Our reputation for excellence has made NetClaim the trusted reporting solution for some of the largest Third-Party Administrators in the world.